

Electricity — The National Electricity Board and major licensed suppliers provide electricity at 50 cycles, three phase AC. High voltage supplies are available to industrial consumers at varying voltages — most commonly 6.6 kV, 11 kV, 22 kV, and 33 kV — depending on the local system and consumer requirements. Commercial and domestic supplies are uniform at 400/450 volts, three phase and 230/240 volts, single phase.

Post, Telex, Telephone — Malaysia is well served by many post offices. The delivery period for Canadian mail is about 10 days from Canada. Telecommunications services in Malaysia are among the best in South East Asia. Telephone service to Canada is continuous and telegrams can be telephoned from public telephones equipped with coin collecting boxes, or sent from most major hotels.

Business Practices

Peninsular Malaysia is 12¹/₂ hours ahead of Eastern Standard Time, and Sabah and Sarawak are a half hour ahead of Peninsular Malaysia.

Business Hours — The states of Johore, Kedah, Kelantan, Perlis, and Trengganu observe the Muslim weekly holiday on Thursday afternoon and Friday; Saturday and Sunday are normal work days. This applies particularly to government departments; it may not always be the case in private companies. Visitors are advised to consult the Commercial Division of the Canadian High Commission for further information. The following is an indication of business hours in Malaysia.

Commercial Offices

Peninsular Malaysia:	8:30 a.m. to 1:00 p.m. and 2:00 to 4:30 p.m. Monday to Friday 8:30 a.m. to 12:30 p.m. Saturday
Sabah:	8:00 a.m. to 12:00 p.m. and 2:00 to 4:00 p.m. Monday to Friday 8:00 a.m. to 12:00 p.m. Saturday
Sarawak:	8:30 a.m. to 2:00 p.m. and 1:00 to 4:30 p.m. Monday to Friday 8:30 a.m. to 12:00 p.m. Saturday