OTHER PUBLICATIONS IN THE INTERCULTURAL EFFECTIVENESS SERIES



CROSS-CULTURAL EFFECTIVENESS – A STUDY OF CANADIAN TECHNICAL ADVISORS OVERSEAS

Daniel J. Kealey, Ph.D. Centre for Intercultural Learning, Canadian Foreign Service Institute, 2001, bilingual, 70 pp. English.

Does previous overseas experience guarantee success? Is culture shock something to be avoided? Can you select for intercultural effectiveness? Can you train for intercultural skills? A seminal work in the intercultural field, Cross-Cultural Effectiveness challenges commonly held beliefs about what it takes to live and work successfully in a new culture. The study defines the interpersonal skills and pre-departure attitudes that are predictive of overseas success and links these to the practical issues of selection and training. Cross-Cultural Effectiveness, first published in 1990 and updated and revised for this 2001 edition, is a must read for anyone involved in the international and intercultural fields.



A PROFILE OF THE INTERCULTURALLY EFFECTIVE PERSON

Thomas Vulpe, Daniel Kealey, David Protheroe and Doug MacDonald Centre for Intercultural Learning, Canadian Foreign Service Institute, 2000, bilingual, 65 pp. English.

This ground-breaking study moves beyond such vague characteristics as "adaptability", "tolerance", and "sensitivity" to a detailed description of the actual behaviours exhibited by the interculturally effective person. A Profile of the Interculturally Effective Person is a comprehensive intercultural competency profile that is long overdue and a valuable addition to the library of HR professionals, trainers, and international managers.

"This document demonstrates excellent research and thinking ... a useful tool for use in recruitment and selection, performance evaluation, and training and development of overseas personnel." Pri Notowidigdo, Managing Partner, AMROP International, Jakarta, Indonesia