- Does the insurance cover medical evacuation back to Canada along with any required medical escorts?
- ✓ Are pre-existing medical conditions covered?
- ✓ Are premature births and related neonatal care covered?
- ✓ Will the insurer provide a cash deposit in advance if a hospital requires it?
- ✓ Does the insurance cover costs associated with a death abroad, including the return of remains to Canada?
- ✓ Does the insurer maintain a service centre ope 24 hours a day, seven days a week?

You should carry a copy of your insurance policy along with the telephone contact numbers of the insurer's service centre. This information should also be left with a friend or relative at home or with your travelling companion. If you require medical services, obtain a detailed invoice from the doctor or hospital before returning home.

Other medical matters

If you have a medical condition, you should check with your doctor or a Health Canada Travel Clinic for advice and guidance. You should also do the following:

✓ Carry a supply of prescription medication along with a copy of your prescription giving both the generic and trade names. Ensure that such