variety of pre-arrival services from language training to orientation, the Committee believes that all that is essential is good and accurate information and counselling to ensure that an applicant is making an informed decision to immigrate to Canada. Other preparation is of dubious value since only the very exceptional individual will retain information until he is face-to-face with the need for it.

164.   The Committee did not have an opportunity to witness counselling abroad, but some members have observed post-arrival counselling procedures at Canada Immigration Centres. The Settlement Branch is directed mainly to helping the family breadwinner find a job and includes language training, rental assistance and small loans where needed. These particular services appear to be well organized and effective, at least in the larger centres.

165.   Some immigrants and their families need additional services to adjust to life in Canada and to participate fully at work and in the community. Adequate and consistent funding is crucial for the success of immigrant settlement and service agencies. While the federal government brings immigrants to Canada, jurisdiction over immigration is shared with the provinces, who also benefit from the talents and skills of newcomers. Many witnesses involved in immigrant service organizations advocated federal government funding of private reception, settlement, and social service programs and agencies. The YWCA of Metro Toronto said, "*[Funding is needed] particularly to help coordinate the activities of teachers, public health nurses, manpower centres and all other groups who help immigrants but who work in isolation from each other and are not aware of the services needed and available to their clients*" (0114). The Committee advises that the federal government should review and expand its programs for support of voluntary agencies.

166.   Three areas of services to immigrants were identified by the Committee as warranting special concern.
—As the Toronto School Board, the Board with the