



Although employees were instructed to provide only one top priority, a minority provided a number of priorities. Since they did not rank their priorities, all were included as mentions. This does mean that some employees had more than one priority included. The top priorities for improvement over the next 18 months included:

- Training/Education (85 mentions)
- Provision of a fair and transparent hiring process (68 mentions)
- Improved human resources practices (65 mentions)
- Better communications within the Department (48 mentions)
- Increases in staff, resources and budgets (44 mentions)
- Salary and compensation (40 mentions)
- Resolve restructuring issues (40 mentions)

The feedback provided by employees supports the overall results presented throughout the report. It is clear however that while some groups of employees have had their concerns addressed, other groups remain dissatisfied. Communications is a good example. Overall satisfaction with communications dropped slightly from 2000 and was mentioned as a top priority for improvement, while at the same time improved communications was listed as one of the main improvements since the last survey.