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c) Was service promptly and courteously provided?

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4. How could the service provided to you be improved?

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5. Keeping in mind that the Action Plan operates within limited resources, what additional products or services would you like to see?

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6. Do you have any other comments or suggestions regarding our services?

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7. Please describe any specific successes or problems you encountered in entering the China and Hong Kong market. Did/could the services provided by the federal government assist you in these cases?

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8. How long has the China and Hong Kong market been a target market in your firm's business plan?

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9. May we contact you to discuss this evaluation? If so, please include your name, address and telephone number.

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