

### **Familiarization training**

- 2 The familiarization training required by regulation V/3, paragraph 5 shall at least ensure attainment of the abilities that are appropriate to the capacity to be filled and the duties and responsibilities to be taken up, as follows:

#### *Design and operational limitations*

- .1 Ability to properly understand and observe any operational limitations imposed on the ship and to understand and apply performance restrictions, including speed limitations in adverse weather, which are intended to maintain the safety of life and the ship.

### **Safety training for personnel providing direct service to passengers in passenger spaces**

- 3 The additional safety training required by regulation V/3, paragraph 6, shall at least ensure attainment of the abilities, as follows:

#### *Communication*

- .1 Ability to communicate with passengers during an emergency, taking into account:
- .1.1 the language or languages appropriate to the principal nationalities of passengers carried on the particular route;
  - .1.2 the likelihood that an ability to use an elementary English vocabulary for basic instructions can provide a means of communication with a passenger in need of assistance whether or not the passenger and crew member share a common language;
  - .1.3 the possible need to communicate during an emergency by some other means such as by demonstration, or hand signals, or calling attention to the location of instructions, muster stations, life-saving devices or evacuation routes, when oral communication is impractical;
  - .1.4 the extent to which complete safety instructions have been provided to passengers in their native language or languages; and
  - .1.5 the languages in which emergency announcements may be broadcast during an emergency or drill to convey critical guidance to passengers and to facilitate crew members in assisting passengers.

#### *Life-saving appliances*

- .2 Ability to demonstrate to passengers the use of personal life-saving appliances.