

mandate. The significance of these changes lies in the recognition of a new division dictated by the evolution of roles prevalent within our organization.

Thus, the division is moving toward enhanced support for delivery of security and case management services. The reorganization of the division will be implemented in 1995-96.

Objectives

- ▶ To meet the criteria of the renewed role given to the division.
- ▶ To specify the division's mandate and role.
- ▶ To assist the Passport Office in maintaining the integrity and security of Canadian travel documents by supplying technical and operational support, enforcement approval and advice, as well as case management advice.
- ▶ To enhance the Agency's present expertise in the field of security document design.
- ▶ To facilitate local office access to consulting services in case management.

Anticipated Benefits

- ▶ Knowledge of improved initiatives in research and development in the field of security features.
- ▶ Making use of present-day and future technologies in the design and development of the next generation of passports or new products.
- ▶ Improving case management and law enforcement sensitivity tools.
- ▶ Improving external communications and the orientation of administrative support of the discretionary authority conferred on the Passport Office.
- ▶ Ensuring added value to the quality control audit for foreign posts.