14. Is access open? Can any commercial communication software be used at the customer's premises or must vendor-supplied communication software be used? If software certification or vendor-supplied software is required, describe what costs are involved. Is there any charge for not using vendor-supplied software?

15. Is pre/post-processing required to add/strip vendor proprietary envelopes? Is there any charge for not using vendor proprietary envelopes?

16. Can documents be sent and received in the same session?

A.2   Mailbox Support

17. How long are documents retained in the mailbox for retrieval?

18. Can documents be re-retrieved from the mailbox?

19. Does the network validate the sender/receiver information contained in the EDI envelopes?

20. Can the same interchange be sent to multiple recipients without sending the same interchange (i.e. distribution list capability)?

A.3   Standards Support

21. List all domestic, international and foreign public EDI standards supported.

22. Do you support multiple versions of all public standards? Do you support all industry implementations? Do you support North American and European implementations of EDIFACT?

23. List any proprietary formats supported.

24. Describe any EDI syntax validation you perform as part of your basic service (i.e. at no additional charge).

25. Describe any optional EDI syntax validation you perform. Indicate what standards and versions are supported.