

TRANSPORT AIR

Surgut's Hot Summer Left No Complaints - The Busy Flight Season

Summer in Surgut was unusually hot this year. But our topic is not about the weather (even though it cheered up northerners for while), but about the workload which local airport workers were forced to endure. Each day a handful of workers at the air transportation service must handle thousands of passengers, up to 15 flights serviced by Tu-154 aircraft alone.

"Nevertheless, things went smoothly," figures M. Vinogradova, transportation service chief. "Especially R. Aminova's shift. She has been in the lead in all respects for three years now. The shift is harmonious, well-organized and knows its job to a tee."

Northern passengers are not only accustomed to the dirty tricks played by the weather; but, it must be admitted, also to the tricks played by aviators. No such tricks in Aminova's shift. For a long time I stood and observed Galina Levchina at work. Nothing unusual, everything according to technique, yet I could not understand what the secret was. She disclosed it herself.

"People travel for different reasons: joy, misfortune, work. Any journey is not an end in itself, it is only a preface to something. In his thoughts (which are faster than our aircraft) a passenger can also travel far; he may become irritable, flare up without any cause - he must be understood. For one passenger all that may be