

B.3. Services

At present Entel offers a variety of services among which are:

(a) **Direct Entel Service (OO):**

Entel Direct is an international telephone service which allows calls to be made communicating Chile to other countries that are already in the system called International Network of Automatic Telephony. Most countries in the world are part of this network. By dialling certain codes automatically the communication with the outside of Chile is established without need of an operator.

(b) **International Telephone Service Via an Operator (182):**

The Service Via Operator of Entel Chile allows the international call to be made with the assistance of the operator in any of the following situations:

- Station to Station Call
- Person to Person Call
- Collect Call
- Entel Card Call

(c) **International Information Centers (183):**

This is an exclusive Entel Chile's system aimed to facilitate calls to the international market. By dialling 183, information about country and city codes in the outside is obtained, if those countries are connected to the direct Entel Service. Also there is information about tariffs and prices of public telephone service, international telephones calls by operator or direct Entel calls, differences in time, hours, schedules with the outside, etc.