

integrate the monthly allowances and automate a number of requests which impact these allowances such as shelter waivers and accommodation-deficiency adjustments.

- Made ongoing improvements to financial-management controls for FSDs, managed at both headquarters and missions.

Three missions faced emergency situations that required the temporary or permanent relocation of personnel and dependents. This was achieved through collaboration between the Bureau and several DFATD offices, including the Consular Operations and Security and Emergency Management Bureaus.



Employees evacuated from Bamako received Chiwaras—a Malian sculpture.

© MAECD-DFATD

Due to political instability, security concerns and civil unrest, personnel and/or dependents were evacuated from Bamako (Mali), Tehran and Islamabad. The Canadian mission in Tehran, among others, was permanently closed during 2012-2013.

DISTRIBUTION AND DIPLOMATIC MAIL SERVICES



© iStockphoto

Diplomatic mail services enable the exchange of official correspondence between a government and its representative missions abroad, as defined in the Vienna Convention on Diplomatic Relations

(ratified by Canada in 1966). The Government Security Policy (GSP) delegates responsibility for diplomatic-mail services to DFATD.

DFATD's Distribution and Diplomatic Mail Services unit (AAG) provides various mail, transportation and distribution services to both headquarters and missions around the world. As prescribed by the GSP, this service is the main carrier of diplomatic mail for all federal departments and it ensures the secure transportation of information and material between Canada and missions abroad. Goods and equipment that support mission operations are shipped by air, sea or road.

There are two categories of diplomatic mail services: classified and unclassified. The number of units shipped in the two last fiscal years is shown for each of these categories in figure 19.

During 2012-2013, Canada's five Diplomatic Couriers travelled more than 1.1 million nautical miles. This is equivalent to more than 2 million kilometres, or 45 times around the equator!
