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## **CONSULAR SERVICES PROGRAM**

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### **COURSE FOR HONORARY CONSULS**

5 days

CO0402

This five-day course is offered to newly appointed Honorary Consuls. This course provides detailed knowledge of consular and passport services abroad as well as a general overview of other departmental Programs which they may have to cover.

**Population:** Newly appointed Honorary Consuls or those in need of a refresher course

**Mode of Delivery:** Classroom

### **PASSPORT TRAINING FOR FOREIGN OPERATIONS**

25 hours

This self-study learning program consists of 10 modules designed so you can acquire the knowledge and skills to make entitlement decisions concerning Canadian passport services. This course does not cover the Passport Management Program (PMP) software; it covers passport entitlement policies and procedures only.

Throughout the course you will be directed to the Passport Policy Manual (PPM) and to different passport directives that you must access through hyperlinks. You are required to read the specified sections of the PPM and the specified directives.

**Population:** Consular officials

**Mode of Delivery:** Distance Learning - Self directed

### **TORTURE AWARENESS WORKSHOP**

2 days

CO1707

Torture Awareness Workshop - To give Consular Officials a greater awareness of the possibility of torture and abuse in dealing with the Canadians imprisoned abroad and to enable them to more readily recognize the signs of torture. The workshop is also designed to make staff aware of the protocols for dealing with such ease to ensure that they are properly followed-up on.

**Population:** Consular officials

**Mode of Delivery:** Classroom