## PERSPECTIVE ON THE INSTITUTE

Relevance

Our work supports DFAIT Foreign Policy mandate The Canadian Foreign Service Institute ensures the provision of relevant learning activities and organization development advice and services to meet the needs of management and employees of the Department of Foreign Affairs and International Trade (DFAIT) and, on a cost recovery basis, provides training services to other clients with involvement in the conduct of Canada's international relations.

Professionalism

Development and training of our staff, to the highest standard is a priority

Service Orientation

We are responsive to our clients' requirements:

The Canadian Foreign Service Institute will be the Canadian centre of excellence for training in the conduct of international relations and in the delivery of foreign language programs. The Institute will be the primary source of advice and training in leadership, management and organization development within DFAIT. The Institute will make a meaningful contribution to departmental and public service management through a clear and unique role, recognized both in Canada and abroad. In coordination with DFAIT management, the Institute will generate long-term policy for human resource, organization and management development. The Institute will be an instrument of foreign policy, a vehicle through which Canada communicates its values and influences others.

Effective communication

We maintain vertical and horizontal communication both internal and external to the institute.

Cost effectiveness

Services are provided competitively including full cost recovery of services to non-departmental clients to ensure strict accountability for departmental funds.

Leadership

We provide our staff with challenging opportunities, and recognition Shared Vision

We promote teamwork through a shared vision of the role of the institute.