

## EMERGENCY SERVICES

Emergency Services, as well as Security and Fire and Safety, report to the Director of Service Operations. The operating goals for EXPO 86 Emergency Medical Services are:

- a. Provision of First Aid treatments for guests, participants and employees with the return of the guests to the site whenever possible.
- b. Provision of emergency medical treatment which will prevent deterioration and provide stabilization of the patient pending transport to a medical facility.

### OBJECTIVES:

1. Staff four first aid clinics on the EXPO 86 sites with appropriate nursing and paramedical personnel to provide care equal to or greater than that available to the public elsewhere in Greater Vancouver.
2. Provide full services during public operating hours and a reduced service during non-operating hours on the EXPO 86 site.
3. Establish a medical advisory committee to: approve and review operating procedures and policies; advise in matters of a medical consultative nature and provide a liaison between the two major referral hospitals and EXPO Emergency Services.
4. Implement a medical referral process that will minimize the impact on local hospitals of the increased population in the downtown core area.
5. Provide occupational health services as determined by the Medical Health Officer for EXPO 86.
6. Provide emergency medical services which includes transportation of patients, and courteous, efficient treatment within the first aid clinics and referral to an outside facility where appropriate.

### DEVELOPMENT (Personnel/Organization):

Planning for the Emergency Services was based on a predicted attendance of 15,000,000 guests. Information from the available literature was scarce and contradictory in nature. A "best guess estimate" is a 3:1,000 incidence of patients to guests or 45,000 patients during the Fair. Of the 45,000, it is estimated that 15% will require referral to an off site facility such as a doctor's office or hospital emergency department; of those referred (total 6,800) approximately 12% will require admission