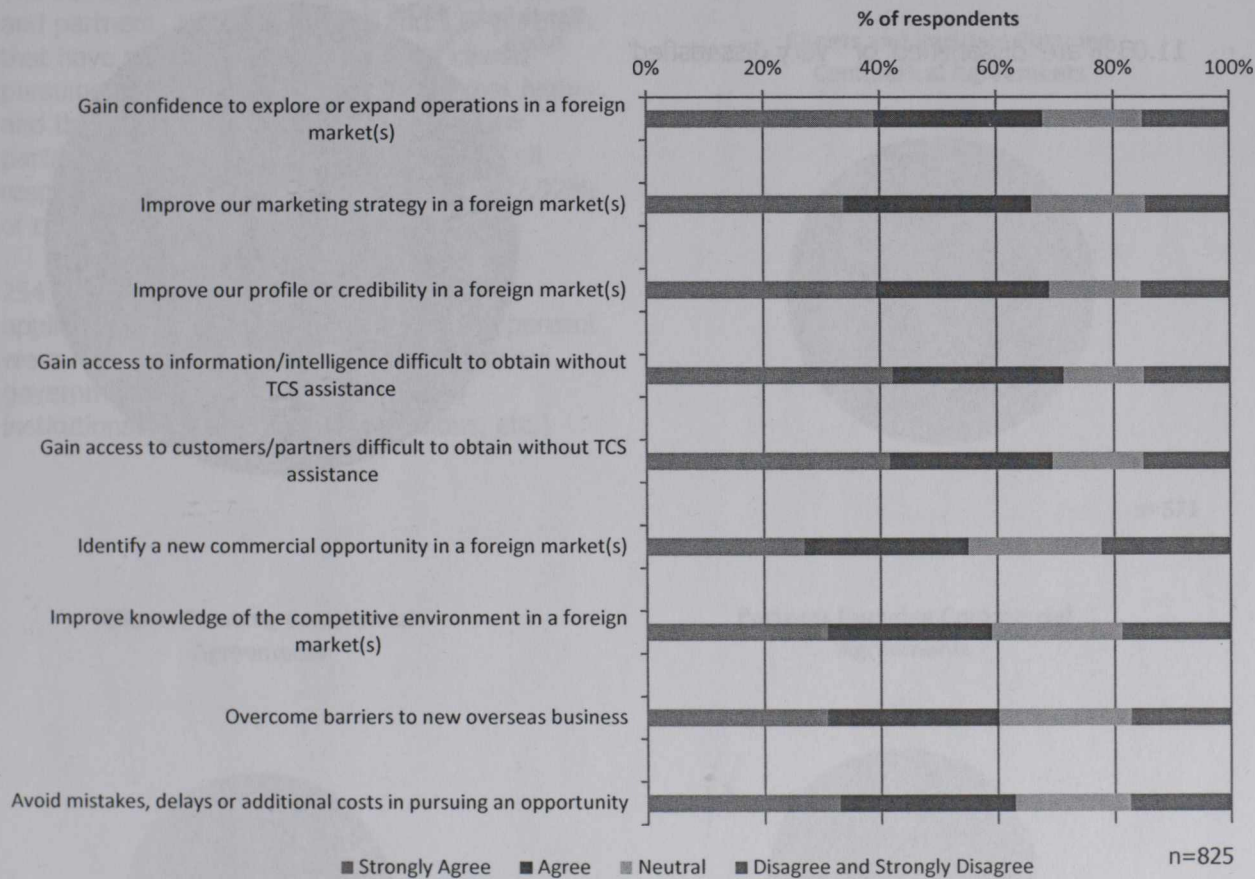


Question 5

We are interested in better understanding the short-term outcomes and effects of our services. Please indicate how much you agree or disagree with the following statements: (1 = strongly disagree, 5 = strongly agree, n/a)

The TCS helped my company/organization to:



*based on responses other than N/A

Gain access to information/intelligence difficult to obtain without TCS assistance appears to be the most valuable activity listed to clients with 71.41% as 'Agree' or 'Strongly Agree'. This is also the category with the lowest proportion (16.48%) of respondents that selected 'not applicable'. In all other instances between 17 and 32% of respondents found the statement 'Not applicable'.