

training. A comprehensive training plan was developed and new consular training courses were designed to meet the increased demand. The first of the new courses for visa officers who will be assuming responsibility for the consular program was taught in 1990/91.

To increase public awareness, the Department published a new edition of *Bon Voyage, but....* This

publication, which is included with every new passport issued, informs travellers about potential dangers and also identifies which services are available abroad and which are not. In addition, the Department conducted a Consular Awareness Campaign, which focused media attention on the Department's consular program and the services it delivers abroad.

TABLE 7.1
NUMBER OF
CASES OR
SERVICES
RENDERED
(Approximate)

January-December 1990
(Including Honorary Missions)

CASES	
Repatriation	808
Hospitalization or medical treatment	1 795
Deaths	1 698
Detainees	4 361
Child Custody	698
SERVICES	
Passports	264 458
Citizenship	56 273
Legal and notarial	36 120
Requests for financial assistance or transfers	2 667
Well-being or whereabouts	7 572
Registration of Canadians	31 450
Advice and assistance	348 140