

could spill his English pretty well and he was letting himself go strong because we had an English song, "I learned to drink in Costa Rica," on the air. He said we were trying to turn his home into a brothel. You see, that is the nature of a good many of the complaints that we receive.

Mr. SLAGHT: Then Mr. Chairman, perhaps it would be in the judgment of the committee as to whether we should press Mr. Charlesworth to prepare or have his clerical staff prepare a schedule of complaints in that bald way or not.

Mr. WOODSWORTH: Could we not just have a summary of the type of complaint?

WITNESS: Yes.

Mr. SLAGHT: I think we ought to know something about what the public are saying to the commission directly. I think Mr. Woodsworth's suggestion would be good.

*By Mr. Slight:*

Q. Could you work that out for us?—A. Yes, the nature of the complaint. For the past two years, is it?

Q. Just since June 28, 1934, I suppose. That is the date of this last report. I suggest that we do not bother back of that, because they had endless complaints.—A. Do you want the fan mail, too, on that?

Mr. WOODSWORTH: Oh, no.

WITNESS: Because in nearly all these programs that they objected to, there are dozens and more who like them.

Hon. Mr. HOWE: I think perhaps the committee have in mind the complaints outside of the programs. For instance, we had a great many complaints on the allocation of wavelengths.

WITNESS: That is a different matter.

Hon. Mr. HOWE: On the power of stations; I think that is the nature of the thing the committee had in mind.

Mr. BERTRAND: That is what I had in mind.

Mr. SLAGHT: I think you were discussing programs.

Mr. BERTRAND: I think we should know what the public is complaining of, because we have a good many charges.

*By Mr. Campbell:*

Q. Do all the complaints sent to the local stations come to you here in Ottawa?—A. They do not come to me, because—

Q. I mean, are they sent on here to Ottawa?—A. We hear of them. Nine-tenths of the letters that come to a station are of a very flattering character. When a good-looking fellow sings over the air a lot of women will sit down and write him a letter.

The CHAIRMAN: That looks like one way of getting letters.

WITNESS: The number of complaints is comparatively small.

Mr. SLAGHT: It will be better when we get television.

WITNESS: If a complaint comes in to a commissioner it is usually in respect to the matter of a program which the local manager has forwarded here. Otherwise, if it is just, say, "I don't like your damn rubbish," "I hate so-and-so anyway"—

*By Mr. Bertrand:*

Q. I mean, what is the public complaining of, in a general way; with respect to the advertising, or to the program, but not the silly things?—A. Complaints