

- WILL deliver mail and provide permitted reading material if normal postal services are unreliable;
- WILL assist in applying for transfer to Canada under a Transfer of Offenders Treaty (where applicable);
- WILL assist destitute prisoners in securing non-elective, emergency medical or dental care, dietary supplements and other basic necessities if the need is demonstrable.

b) However, the department and missions

- WILL NOT pay legal expenses or fines from public funds;
- WILL NOT provide legal advice or interpret local laws;
- WILL NOT attend trials unless there exists a demonstrable need;
- WILL NOT select or recommend lawyers (but will provide a list of local lawyers whom the prisoner or the prisoner's family may wish to contact);
- WILL NOT become involved in matters of substance between prisoners and their lawyers;
- WILL NOT receive, clear through customs, forward or deliver parcels;
- WILL NOT circumvent prison rules governing what can or cannot be brought in or sent out of prison;
- WILL NOT provide translations (though these may be arranged at private expense where necessary);