

expertise and experience. Change must occur in the broader context, within NGOs as well as business, before significant steps forward in achieving human development goals will be reached, and before any potential future legislation can be effective. Without this clear communication government will find itself between the 'red-lines' of negotiating parties with little chance of bridging the divides and making true forward progress.

Work with NGO's to Develop Management Frameworks and Expertise

Beyond communication, work with NGOs in similar ways to suggestions for working with corporations to encourage development of the required management frameworks and expertise (beyond what is mentioned above, many of the same challenges (and often-times greater challenges) face Canadian and foreign NGOs - bribery and corruption within NGOs, failure to achieve results, failure to properly engage stakeholders...)

Promote NGO – Business Dialogues, Collaborative Efforts

Act as a catalyst for business-NGO dialogue, working together towards understanding the challenges each face and the complications and rewards of collaboration for solution building. Encourage the development of more systematic and credible approaches to stakeholder management (by both NGOs and business, and in collaboration with one another where appropriate) and maximizing net sustainable value added.

Specific Recommendations

- Support research of international best practices on NGO accountability and stakeholder engagement. Promote Canadian leadership examples where possible.
- Encourage collaborative efforts with business to identify pilot projects to grow mutual understanding and benefits, capacity building and experience to help shape systematic and credible processes and management systems.
- Include NGOs in international business conferences and national forums.