

FaxLink

FaxLink is a facsimile-based information service that carries a wide variety of trade and foreign policy documents and publications. It provides information on exporting, business and market opportunities, and programs and services and can be reached by dialing (613) 944-4500 from a fax machine.

Upon connecting with the system, callers will be greeted by a voice prompt that will offer them the choice of interacting with the system in the language of their choice (English or French). Upon selecting the preferred language, callers will be presented with the option of hearing instructions on how to use FaxLink, requesting a master index, or ordering documents. To order a particular item, callers simply input the document I.D. number associated with the desired document(s). Once the order has been placed, the system will automatically fax the information requested. The entire process takes only a few minutes to execute.

The system is easy to use and accessible 24 hours-a-day, seven days-a-week. The only costs are long-distance charges if calling from outside the Ottawa area.

For more information on the FaxLink service, contact FaxLink Administration at (613) 944-1488 or 944-1490.

InfoCentre Bulletin Board

The InfoCentre Bulletin Board (IBB) is an electronic database which contains more than 2000 documents, including geographical and sectoral market studies; trade opportunities;

government programs and services; and information on private-sector financial services. The IBB also allows companies to begin the process of registering on-line in the WIN Exports database.

To access the IBB, callers need a personal computer, a standard modem capable of handling North American signalling (if calling from outside Canada), and any type of communications software. To connect to the IBB, callers must dial (613) 944-1581 or 1-800-628-1581 via the modem with line settings at N-8-1, modem speed up to 14 400 baud, and terminal emulation set to ANSI/ASCII.

The IBB also offers anonymous "FTP mail" and list-server capabilities via the Internet by addressing Internet E-mail inquiries to listserv@fait.gc.ca or ftpmail@fait.gc.ca with the word "help" in the body. Either one will return a message listing the services offered.

The IBB can be reached 24 hours-a-day, seven days-a-week.

Internet Web Site

The Internet is the Department's most advanced electronic information dissemination platform. It allows callers to obtain relevant information concerning DFAIT, its activities, programs and services. The Web site features access to the IBB document bank as a WordPerfect site. The Universal Resonance Locator (URL) or Internet address for the DFAIT Web site is <http://www.dfait@maeci.gc.ca>

Internet E-mail enquiries can be made to the InfoCentre by addressing correspondence to infocentre@fait.gc.ca or infocentre@aeci.gc.ca