- Stronger action needs to be taken to provide security for Serbs in return areas, including serious penalties for perpetrators of violence or intimidation. The trust establishment committees need to be activated, in an effort to build real reintegration and reconciliation of communities. The application of the amnesty law needs to be clarified, so as to reassure Serb returnees. Attention needs to be given to economic regeneration, as well as to measures to counter discrimination against Serbs in employment.
- Clear criteria needs to be established for judging implementation of the returns programme. Apart from the actual numbers of returns, the performance of the housing commissions and the success of more problematic returns -- those to occupied or damaged houses -- should be key criteria. The international community should continue to press for adequate provision for Serb returnees who have lost occupancy rights in former socially-owned housing.
- No significant international reconstruction aid should be made available until there is clear evidence of compliance with international demands regarding returns and nondiscriminatory disbursement of reconstruction funds.

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Zagreb-Sarajevo, 09 November 1998