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"One of the things that made these people mad was that I fought back. This especially infuriated the supervisors and manager because it gave them a situation they didn't want to face. It demanded that they take a stand on a fundamental human issue, and none of them had the integrity or courage to do that. So they all ended up being publicly humiliated by the Rights Commission and judgement.

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"Most immigrants don't fight back, because they are afraid, or because they feel they can't win—or because they are ignorant of their rights under the law. I don't think we have enough protection, but the new Constitution does make it clear that certain kinds of harrassment are illegal. If we don't use the rights that are on the books to protect ourselves, then we will lose even these."

"The Commission ruled in my favour on four points. First of all, they said that I had to be reinstated in my normal job station, from which I had been removed because "it was causing a problem". The manager tried to avoid dealing with the harrassment issue by removing me from view.

"Next, I was awarded financial compensation, several thousand dollars, because of the mental and emotional anguish I had endured.

"They said that the Post Office must establish new, tougher policies to deal with harrassment—and, finally, that these policies must be translated into an educational program for all supervisors and employees.

"The judgement came down three months ago (November 1983), and so far I have not been returned to my job station, there has been no financial compensation, I have seen no new policy on harrassment, and there is no educational program in place. So, I want to know when all of this is going to happen. Or is this just another, more subtle, form of harrassment—bureaucratic delay?