

## **PART II: Delivering our Services**

### **Table of Contents**

---

9. Occupational Health and Safety .....	38
1. Complaints .....	38
2. Requests for Guidance from Missions .....	38
3. Occupational Health and Safety Committees .....	38
4. Mini-clinics/ PSHP Overseas .....	38
5. Occupational Health and Safety Services .....	38
6. Occupation Health and Safety presentations .....	38
7. Medical Appointments .....	38
8. Ergonomics Counselling .....	38
10. Staff Relations .....	39
1. Grievances .....	39
2. Harassment/Discrimination Complaints .....	39
3. Conflict of Interest Queries .....	39
4. Disciplinary Measures Taken .....	39
5. Designation Requests .....	39
6. Exclusion Requests .....	39
7. Presentations .....	39
8. Collective Agreements .....	40
9. FS Collective Bargaining .....	40