

**GRIEVANCE PROCEDURE
DEPARTMENT OF EXTERNAL AFFAIRS**

A-1

AUTHORIZED REPRESENTATIVES

OTTAWA

Bureau of Communications and General Services

Bureau of Finance and Administration

Bureau of Personnel

Bureau of Physical Resources

	First Level	Intermediate Level	Final Level
PAFSO Members	Director	N/A	PDM
PSAC Members	Director	N/A	PDM
ESSA Members	Director	N/A	PDM
IBEW Members	Director	N/A	PDM
PIPS Members	Director	Director General	PDM
EXCLUSIONS	Director	N/A	PDM
DIRECTORS	Director General	N/A	PDM
DIRECTORS GENERAL	PDA	N/A	PDM

All other Bureaux Headed by a Director General

	First Level	Intermediate Level	Final Level
PAFSO Members	Director General	N/A	PDM
PSAC Members	Director General	N/A	PDM
ESSA Members	Director General	N/A	PDM
IBEW Members	Director General	N/A	PDM
PIPS Members	Director General	PDA	PDM
EXCLUSIONS	Director General	N/A	PDM
DIRECTORS GENERAL	PDA	N/A	PDM