

How to Get Help?

Headquarters support is SXT personnel who will provide centralized management of the global network (WAN). This support includes hardware, software, technical information from Microsoft and CompuServe when required.

First Line support for the C4 users will be carried out by the Cda-Based System Administrators and the Cda-Based technicians. They will be responsible for account management, access control to shared resources, and installing and supporting software applications.

Reference Document

For additional information, refer to the *SIGNET-C4 User Documentation and Security Procedures*.