



CANADIAN FOREIGN SERVICE INSTITUTE
3. Centre for International Affairs
Learning & Management Development

**CANADIAN
 FOREIGN
 SERVICE
 INSTITUTE**

Overview

Centre for
 Language
 Training

Centre for
 International
 Affairs
 Learning &
 Management
 Development

Centre for
 Corporate
 Services Learning

Centre For
 Intercultural
 Learning

Management
 Services

ORGANIZATIONAL DEVELOPMENT

Delivery Standard

1. Retreats, organizational issues and communications within a group	
<ul style="list-style-type: none"> ➔ Respond to initial request for information ➔ Establish objectives, possible analysis through survey tool 	<p align="right">1 day</p> <p align="center"><i>Negotiated with client</i> <i>Follow-up in 3 months</i></p>
2. Team-building	
<ul style="list-style-type: none"> ➔ Respond to initial request for information ➔ Conduct analysis, including interviews and/or survey 	<p align="right">1 day</p> <p align="center"><i>Negotiated with client</i> <i>Follow-up in 3 months</i></p>
3. Strategic planning	
<ul style="list-style-type: none"> ➔ Respond to initial request for information ➔ Conduct analysis with client ➔ Analysis of documents and interviews 	<p align="right">1 day</p> <p align="center"><i>Negotiated with client</i></p>

INDIVIDUAL PROFESSIONAL TRAINING (IPT) & COURSE OFFERINGS

Delivery Standard

1. Respond to initial request for information	<p align="right">1 day</p>
2. Process and approve requests	<p align="center"><i>3 days after receipt of complete application</i></p>
3. Public Diplomacy	
<ul style="list-style-type: none"> ➔ Employees requiring this specific training participate in a customized programme focused on advocate methods for the systematic promotion of specific Canadian interests 	<p align="center"><i>Courses reviewed and updated annually</i> <i>Presented by SMEs</i> <i>Use engaging learning techniques and provide useful resource materials</i></p>