To delete an item:

- 1. Right-click the item you want to delete.
- 2 From the shortcut menu select Delete.

To restore deleted items:

- 1. Open the Deleted Items folder.
- 2. Right-click the item(s) you want to restore.
- 3. From the shortcut menu select Move to Folder.
- 4. In the Move Items dialog box select a folder and choose OK.

To permanently delete items:

- 1. Open the Deleted Items folder.
- 2. Right-click the item(s) you want to delete permanently.
- 3. From the shortcut menu select Delete.
- 4. Select Yes from the Microsoft Outlook dialog box.

To use an address book to address a message:

- 1. In the New Message window, click the Address Book button on the toolbar or click the To or the Cc button.
- 2. If necessary, in the Select Names dialog box, select an address book from the *Show names from the*: drop-down list.
- 3. Type the first few characters of the desired name in the text
- 4. In the address list, select the name.
- 5. Choose To or Cc.
- 6. Repeat steps 3 through 5 for each additional name.
- 7 Choose OK

To add a name to your Personal Address Book:

- 1. From the Message window toolbar, click the Address Book button.
- 2. If necessary, in the Select Names dialog box, from the *Show Names from the:* drop-down list, select the address book from which you want to add a name.
- 3. From the address list, right-click the name you want to add to your Personal Address Book.