

EXPECTATIONS

- o EACH "PUBLIC" HAS ITS OWN EXPECTATIONS
 - GENERAL PUBLIC
 - JOB CREATION, EMPLOYMENT OF CANADIANS
 - CONTRIBUTION TO ECONOMIC ACTIVITY
 - VALUE FOR MONEY
 - ENVIRONMENTALLY RESPONSIBLE
 - COMMUNITY SUPPORT
 - EMPLOYEES
 - GOOD PAY/BENEFITS
 - OPEN COMMUNICATIONS
 - OPPORTUNITIES FOR CAREER ADVANCEMENT
 - CUSTOMERS
 - VALUE FOR MONEY
 - QUALITY PRODUCTS
 - SATISFACTORY LEVEL OF SERVICE
 - COMPETITIVE, FAIR PRICES
 - INTEREST IN INDIVIDUAL CUSTOMER