

Factors	Description	Pressures	Opportunities
	the spirit of cooperation at all levels among the directorates.		To make effective use of resources and equipment.
	Many changes will affect employees this year: IRIS, production methods, and resource reallocation.	Smooth and seamless transitions that are respectful of the employees.	To ensure a smooth implementation of changes by using clear and transparent communication and by providing adequate training.
International Partners	Canada takes part in different international forums (e.g.: the International Civil Aviation Organization subcommittee on new technologies). These partners as well as the national authorities responsible for official documents and immigration continue to discuss current issues that can represent a national and international security threat, as well as ways and means of facilitating cross-border activities.	Other than the trade involving persons (mentioned above), which is the subject of specific proposals, the partners seek increasingly effective means of facilitating border activities such as the introduction of passport cards.	To ensure the implementation of international resolutions and standards respecting travel documents, secure exchanges of information and the mechanisms needed for cross-border activities. To ensure that Canada plays a leadership role in this regard.
Domestic Partners	The Passport Office has established several alliances with various departments and agencies like the Canada Post Corporation, National Defence, Citizenship and Immigration and Revenue Canada. It is also exploring other possible alliances.	To identify sectors where there may be a duplication of services. To increase Passport Office presence in areas where there is none.	To pursue alliances and pilot projects and seek new partners.