The following are areas in which DI regional offices have special competence:

- access to trade and technology intelligence and expertise;
- · entry points to national and international networks;
- industry-sector knowledge base;
- co-location with International Trade Centres connected to DFAIT and Canadian posts abroad;
- · client focus on emerging and threshold firms; and
- business intelligence.

For more information, call (613) 941-0222.

Advanced Manufacturing Technologies Directorate

Department of Industry 235 Queen Street Tenth Floor, East Tower Ottawa, ON K1A OH5 Tel.: (613) 954-3249 Fax: (613) 941-2463

Business Service Centre Department of Industry 235 Queen Street First Floor, East Tower Ottawa, ON K1A 0H5 Tel.: (613) 952-4782 Fax: (613) 957-7942

NAFTA Information Desk Department of Industry 235 Queen Street Fifth Floor, East Tower Ottawa, ON K1A 0H5 Fax: (613) 952-0540

THE BUSINESS OPPORTUNITIES SOURCING SYSTEM (BOSS)

BOSS is a computerized databank that profiles over 25,000 Canadian companies. It lists basic information on products, services and operations of use to potential customers. The system was established in 1980 by the Department of Industry (DI) in cooperation with participating provincial governments. BOSS was originally established so that trade commissioners posted around the world by DFAIT could find Canadian companies that might be able to take advantage of foreign market opportunities. Today, more than 11,000 domestic and international subscribers use the system, not only to locate Canadian suppliers, but also to obtain market intelligence and identify market opportunities. The majority of subscribers are Canadian companies. For more information, call (613) 954-5031.

MARKET INTELLIGENCE SERVICE (MIS)

MIS provides Canadian businesses with detailed market information on a product-specific basis. The service assists Canadian companies in the exploitation of domestic, export, technology transfer and new manufacturing investment opportunities. The intelligence is used by Canadian businesses in decisions regarding manufacturing, product development, marketing and market expansion. A request for information can be custom-tailored to meet each client's particular need. Previously-published customized reports are also available on request. The database is updated quarterly and annually. MIS is offered free of charge by fax, letter or telephone. For more information, contact:

Strategic Information Branch

Department of Industry 235 Queen Street First Floor, East Tower Ottawa, ON K1A 0H5 Tel.: (613) 954-5031 Fax: (613) 954-1894

REVENUE CANADA

Revenue Canada, Customs Program Branch provides a NAFTA Help Desk telephone line with service available in Spanish. Revenue Canada publications and customs notices are available by calling or faxing the NAFTA Information Desk. For more information, contact:

NAFTA Spanish Help Desk Tel.: (613) 941-0965

NAFTA Information Desk

Revenue Canada, Customs Programs Branch 191 Laurier Avenue West Sixth Floor Ottawa, ON KIA 0L5 Tel.: 1-800-661-6121, or (613) 941-0965 Fax: (613) 952-0022