

**TABLE D**  
**SAMPLE DISPOSITION**

|                                    | <b>Total<br/>Listings<br/>(990)</b> |
|------------------------------------|-------------------------------------|
| Number not in service              | 10                                  |
| Company not known at number        | 4                                   |
| No answer/busy                     | 8                                   |
| Respondent not available           | 5                                   |
| Refusal                            | 8                                   |
| All other reasons - non completion | 14                                  |
| Completion                         | 51                                  |

Considered as a proportion of the total companies contacted the competition rate was 65%.