

INTERPRETATION

In bilingual regions, and at national headquarters, individual public servants may receive "personal" services in the official language of their choice, regardless of the language requirement of their position. These services include (illustrative list):

- Personal Services (including pay and information)
- Occupational Health and Nursing Services
- Appropriate Library and Information Services

Although an employee may expect to receive "personal services" provided from headquarters in the official language of his/her choice, not all "personal services" provided from within offices abroad may be available according to the official language of choice of the employee concerned. The nature and extent of "personal services" available will depend on the size, location and/or linguistic mix of personnel at a particular office. Under these circumstances, employees being posted to such an office should be made aware of this possibility.

POLICY I.3.2: THE AVAILABILITY OF "CENTRAL" SERVICES
IN BOTH OFFICIAL LANGUAGES

In designated bilingual regions, and at national headquarters offices wherever located, "central" services such as legal and financial services, should be available in either official language as required by the duties of the position of the public servant being served.