

# CFSI Annual Report 2001 - 2002

## Table of Contents

<b>CHAPTER 1 - Mandate and Context</b>	
Introduction .....	1
Mandate .....	1
Organization .....	2
CFSI Priorities 2001-2002 .....	3
<b>CHAPTER 2 - Highlights of FY 2001-2002 Achievements</b>	
Activities and Services .....	5
Overview of Training and Comparative Statistics .....	9
<b>CHAPTER 3 - What our Clients Said</b>	
DFAIT Training Survey Results .....	11
Evaluation of Training .....	13
<b>CHAPTER 4 - A Look Forward</b>	
Demographic Challenge .....	15
Priorities/Objectives for 2002-2003 .....	15
Challenges .....	15
<b>Appendix A: CFSI Financial Summary</b>	
Expenditures of Departmental Appropriations .....	A - 1
Revenues from Outside Sources .....	A - 1
<b>Appendix B: Overview of CFSI Training</b>	
Training by Employee Status .....	B - 1
Training by Employee Group .....	B - 2
Training by Programme .....	B - 3
Overview of Distance Learning .....	B - 4
Branch Training (HQ) .....	B - 5
Training by Geographic Area .....	B - 6