

BUSINESS MACHINES

COUNTRIES OF ORIGIN AND RESPONDENTS' LEVEL OF SATISFACTION

COUNTRY	LEVEL OF SATISFACTION					TOTAL NO. RESPONDENTS	AVERAGE
	1	2	3	4	5		
Australia					1	1	5.00
Brazil					1	1	5.00
Canada		2				2	2.00
China			1			1	3.00
Denmark			1			1	3.00
Far East					1	1	5.00
France		1				1	2.00
Hong Kong		1		1	3	5	4.20
Italy			1	1	1	3	4.00
Japan		1	7	6	28	42	4.45
Mexico			1			1	3.00
Portugal		1				1	2.00
Scotland					1	1	5.00
Singapore			1	3	4	8	4.38
South Korea			1	4	3	8	4.25
Sweden			1		1	2	4.00
Taiwan	1	1	2	4	7	15	4.00
Thailand				1		1	4.00
United Kingdom					2	2	5.00
West Germany			3	1	2	6	3.83
TOTAL	1	7	19	21	55	103	

levels of satisfaction:

- 1 = low
- 2 = somewhat low
- 3 = neutral
- 4 = somewhat high
- 5 = high