CHAPTER 3
GOVERNMENT STRUCTURE AND ORGANIZATIONS RESPONSIBLE FOR THE SECTOR

This Chapter gives an overview of the different Government agencies involved in the telecommunication sector of Bangladesh. Organograms of the key agencies are provided. This Chapter provides a summary of the potential customers for various telecommunication equipment.

3.1. GOVERNMENT STRUCTURE

The main stream of the telecommunication sector of Bangladesh is administered by the Ministry of Post and Telecommunication. Bangladesh Telegraph and Telephone Board (BTTB) is the focal point in the sector, which is responsible for planning, implementation, operation and maintenance of various telecommunication services and facilities. Other Ministries, Government agencies, NGO's and the private sector are involved in the sector, mainly as users of telecommunication services.

Key agencies of Bangladesh, which are engaged in different activities of telecommunication in Bangladesh, are as follows:

1. Defense Services

2. Law Enforcing Agencies

3. Bangladesh Telegraph and Telephone Board (BTTB)

4. Civil Aviation Authority of Bangladesh (CAAB)

5. Power & Water Development Authorities.

6. Water Transport and Shipping Authority.

7. Ministry of Information & Broadcasting.

8. National Broadcasting Authority.

9. Meteorological & Plant Protection Department.

10. Bangladesh Railway.

Of these agencies, the Bangladesh Telegraph and Telephone Board provides various telecommunication services to the nation as a whole, on public utility services-customer/subscriber basis. All other agencies operate their telecom installations for their own use only. In this context, all the agencies are, in turn, subscriber of BTTB for some of the comprehensive services. Agencies in the private sector, such as, Merchant Navy, News Agencies etc. and NGO's are either subscribers of BTTB or operate their installations under license from BTTB. Organizational structures and other relevant information about such agencies are discussed in the following paragraphs.