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While there are more obvious roles to be played with CIC, Revenue Canada and the RCMP in the development of secure and effective passport procedures, documents and services, there are also numerous other responsibilities. There are international commitments to security, government-wide strategic policies and cost-sharing initiatives, and external outreach projects with schools, consular services and non-profit organizations. The Passport Office takes its external responsibilities seriously and is committed to the activities of its partners.

**Goals**> There were two general goals set out in the business plan this year.

*Goal 1:* To persistently improve communication, co-operation, joint projects and shared resources between Citizenship and Immigration, Revenue Canada, and the Passport Office.

*Goal 2:* To maintain the integrity and reputation of Canadian travel documents, conducting projects to help us detect and prevent the fraudulent use of Canadian passports, and communicating with the public, stakeholders and third parties concerning fraud prevention.

The Passport Office succeeded in fostering partnerships and promoting passport services beyond expectations during 1996-97.

## **Provincial**

Successful alliances with provincial governments resulted in expanded services. For instance, a pilot project was initiated such that clients could request birth certificates through Passport Offices in Quebec. Application information was also readily available at numerous provincial government offices throughout the province of New Brunswick, providing for easier access to our services. Partnerships with provincial Vital Statistics and provincial Motor Vehicles offices (in conjunction with the RCMP and CIC) helped improve information-sharing