

3. Unless disclosure is required under the laws of a Party, any information about a person which is transmitted in accordance with this Convention to that Party by the other Party is confidential and shall be used only for purposes of implementing this Convention and the legislation to which this Convention applies.

ARTICLE 19

Exemption or Reduction of Taxes, Dues, Fees or Charges

1. Any exemption from or reduction of taxes, legal dues, consular fees or administrative charges for which provision is made in the legislation of a Party in connection with the issuing of any certificate or document required to be produced for the application of that legislation shall be extended to certificates or documents required to be produced for the application of the legislation of the other Party.
2. Any certificates or documents of an official nature required to be produced for the application of this Convention shall be exempt from any authentication by diplomatic or consular authorities and similar formality.

ARTICLE 20

Language of Communication

1. For the application of this Convention, the competent authorities and institutions of the Parties may communicate directly with one another in any official language of either Party.
2. The competent institution of a Party may not refuse a document only because of the fact that the document is written in one of the official languages of the other Party.

ARTICLE 21

Submitting Claims, Notices or Appeals

1. Any claim, notice or appeal concerning the determination or payment of a benefit under the legislation of a Party which should, for the purposes of that legislation, have been presented within a prescribed period to a competent authority or institution of that Party, but which is presented within the same period to an authority or institution of the other Party, shall be treated as if it had been presented to the competent institution of the first Party.