

CANADIAN

FOREIGN

SERVICE

Overview

Centre for

Language 1

Training

Centre for

International Affairs Learning &

> Management Development

Centre for Corporate Services Learning

> Centre For Intercultural ; Learning

Management Services

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CANADIAN FOREIGN SERVICE INSTITUTE 6. Management Services

CFSI's **Management Services Division** provides the Institute's centres with financial, contracting, human resources, technical and administrative support, and registration and evaluation services. It manages and coordinates training evaluation with SIE, CFSI communication products, as well as the Bisson campus and other training facilities.

Below we outline the service standards to which Management Services has committed, under each service area.

The service areas include:

- Training Requests;
- Training Calendar; and
- Requests from the Public.

HR Service Standards

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