

## Appendix 5

## COMPONENTS OF A "TWO-WAY" ALERT PROGRAMME

1. Documentation
  - Definition of a crisis/emergency and under what circumstances an alert is required
  - Standard Operating Procedures (SOPs)
  - Mechanism of health hazards evaluation and classification
  - Language of communication and transmission of information
2. Crisis Management System
  - Crisis analysis and communication mechanisms
  - Establishment of contact points
  - Reporting mechanisms
3. Enforcement Procedures
  - Follow-up mechanisms
  - Corrective action procedures