

TYPE OF SESSION	HEADQUARTERS		MISSIONS		TOTAL NUMBER OF PARTICIPANTS
	ENGLISH	FRENCH	ENGLISH	FRENCH	
7. Noon-Hour Sessions	15	12			330
8. Critical Incident Stress Debriefing	3				43
9. How to deal with difficult clients	6	2			48
10. Consular Workshop	1		4		85
11. Managing the Stress of Cultural Shock	3	1			75
12. EAP Awareness Session	2	3	4	1	115
	2 - Bilingual				
13. The human side of downsizing	2	1			88
	1 - Bilingual				
TOTAL					1,688