Information-Oriented Enthusiasts

The news service is the pay service they desire most. When it is free, 100% want it. And 90% still do, even at the highest price. As the table below shows, they strongly prefer the news service without ads.

Many also want special interest information, ranging from 97% when it is free to 73% when it is \$16 a month.

And moreso than any other segment, this one shows interest in electronic mail. Even when it costs \$16 a month, 54% want it.

Banking home is not as popular. When it is free, 79% want it, but this drops to only 35% at \$16 a month.

the...

| % of Information- | Among | NEHST sample group shown | | |
|---|-------|--------------------------|----------------------------|-------------------|
| Oriented Enthusiasts getting | | Lowest prices | Second lowest prices | Highest prices |
| Pay services | | | | |
| News service with ads without ads | | 100% 9% 91 | 100% 10% 90 | 90% -% 90 |
| Special interest information | | 97 | 77 | 73 |
| Electronic mail | | 83 | 66 | 54 |
| Banking at home | | 79 | 38 | 35 |
| Free services | | | | |
| Shopping guide | | 90 | 93 | 76 |
| Shopping at home | | 76 | 85 | 83 |