

FIGURE 19
Diplomatic Mail Distribution in 2011-2012 and 2012-2013

Year	2011-2012		2012-2013	
	Units	Weight (kg)	Units	Weight (kg)
Classified Diplomatic Mail	24,157	94,918	18,548	98,166
Unclassified Diplomatic Mail	69,021	255,043	61,336	248,550
Total	93,178	349,961	79,884	346,716

Key achievements during 2012-2013:

- Added a schedule to the Memorandum of Understanding with Foreign Commonwealth Office Services, formalizing an ongoing arrangement with the United Kingdom for diplomatic mail services.
- Improved the Distribution and Transportation Division's automated mail-processing system by linking it to SIGNET and by providing end-to-end tracking of diplomatic shipments sent abroad from Headquarters;
- Provided Diplomatic Courier Services in support of 15 foreign visits by the Prime Minister and DFATD ministers as well as Canadian delegations to the G-8, the G-20 and the APEC (Asia-Pacific Economic Cooperation) Summits.
- Initiated a review of all classified diplomatic courier runs based on volumes and frequencies to align with departmental priorities, improve cost-efficiencies and ensure future service sustainability.
- Participated in another successful cost-reduction project. In collaboration with the Global

Telecommunications Engineering unit, enhanced videoconferencing (VCNET) media tools were shipped to more than 100 missions abroad. This was part of DFATD's larger travel-cost-reduction initiative.

MISSION SECURITY

The Security and Emergency Management Bureau, a key partner in protecting missions and staff abroad, reports to the Assistant Deputy Minister of the Consular, Security and Emergency Management Branch.

Mandated to provide cost-effective security services, the Bureau maintains a strong functional relationship with the International Security and Intelligence Bureau (part of the International Security, Africa, Latin America and the Caribbean Branch) and the Physical Resources Bureau (part of the International Platform Branch).

The three bureaus collaborate on departmental policies and programs related to the security of staff, information and infrastructure at missions abroad. They ensure the integration of security requirements into project management. They also jointly manage the Critical Infrastructure Protection Program and the Strengthening Security at Missions Abroad funds. Security standards for chanceries, official residences and staff quarters continue to be developed.



Canadian Embassy in Tokyo.

Courtesy of ARBC