Entry and Home Page

☐   What do you think of the **Entry page**? _(Moderator : it's the page where we see the handshake, English and French)_

    Probe :

    →   Is it inviting? Visually appealing?

☐   What do you think of the **Home page**? _(Moderator : it's the page where we see the 4 major destinations "How can we help you, etc.")_

    Probe :

    →   Is it inviting?
    →   Are the destination titles clear? What do you expect to happen when clicking on ...? _(Moderator: read each of the destinations)?_
    →   The navigation bar _(DFAIT - Site Map - Search - E-Mail - Register)_

The site's architecture /"usability"

☐   What do you think of the site's **general architecture**, its organization? How would you describe it?

    Probe:

    →   Is it easy to browse _(or can you get lost)_? Logical? Intuitive? User-friendly? To which aspects does this apply? Does not apply?

Guided browsing

☐   For each of the **guided browses**, probe:

    →   What did you feel after having accomplished this task?
    →   Where did you first look? How did you go about it?
    →   Was it easy or difficult to find the information? Quick or not?