

- There is overwhelming support for allowing welfare recipients to re-train while still receiving their welfare benefits.
- There is a strong belief that jobs lost during the recession will not come back. However, there is also a sense that jobs are going unfilled because of a lack of qualified candidates. The key to new employment opportunities for the unemployed is seen to be training.
- A strong majority believe the federal government should focus on creating the right climate for private sector job creation rather than creating jobs directly.
- A majority agree that many unemployed Canadians are illiterate.
- There is a general belief that there should be an expansion of the role of business/workers in training, accompanied by a less "monopolistic" role for government.
- Moving to find employment is acceptable; both as a focus for government policy, and as a personal response to unemployment.
- Targeting of training programs to assist disadvantaged groups is a controversial practice. A slim majority agree with special training initiatives for target group members.
- The federal government's performance in providing assistance to older workers looking for work is seen as inadequate.