

Complaints

Of the 54 complaints received during the year by the two Commissioners' Offices concerning the Department (compared to 48 in the previous year), 48 were under the *Access to Information Act*.

None of the complaints under the *Access to Information Act* concerned delays (down from six in the previous year). Upon investigation, 12 of the access to information complaints were considered to be resolved, four were judged to be not substantiated and six were discontinued.

Applications to the Federal Court

During 2002-2003, no new applications were filed pursuant to section 41 of the *Access to Information Act*. However, two applications were still under consideration.