

5. IMMEDIATE PROGRAM IMPROVEMENTS

- 5.1 Identification of the Issues
- 5.2 The Importance of the Program
- 5.3 Lack of Career Paths for Consular Officers
- 5.4 Improved Training
- 5.5 Updated COMIS
- 5.6 Service Auditing.

6. DEVELOPING A STRATEGIC RESPONSE

- 6.1 Need to Prepare
- 6.2 Strategic Issues
- 6.3 Adapting EAITC's Consular Services
- 6.4 Demand Management
- 6.5 Development of Consular Officers
- 6.6 Future Difficulties in Delivering Services