Appendix B: Definitions of Qualifications

- **EX 1-2** Creates and sustains a work environment conducive to teamwork.
 - Involves people in decision making.
 - Allocates resources to training and development.
 - Delegates to staff while being held accountable for results.

W.

(2)

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(29)

- EX 3-5
- Creates and instils a vision, a set of values and an organizational climate in which objectives can be achieved.
- Ensures that employees are trained and developed to meet,
 the short- and long-term needs of the Department.
- Gains and sustains the support of the management team for strategies that realize the vision and values of the Department.
- Is accountable for the effectiveness of the Department's operations;