

DFAIT LEARNING REPORT 2002-2003

TABLE OF CONTENTS

Dept. of Fereign Affairs Min. des Affaires étrangères

OCT 1 1 2005

Tab		Patern to Departmental Library
	PART I - HIGHLIGHTS	Retourner à la bibliothèque du Ministère
4 10 10 14 605014 11		_

1. Highlights of CFSI Achievements		1
PART II - PERFORMANCE		
2. Volume		
2.1.	Training at DFAIT - Headquarters and Missions	7
2.2.	Training by Program	8
2.3.	Training by Program - Two Year Comparison	9
2.4.	Training by Delivery Format	10
2.5.	Training at HQ by Branch	12
2.6.	Training at Missions by Geographic Area	13
2.7.	Training by Employee Group	14
2.8.	No Shows - Cancellations - Incomplete	15
3. Financia	· · · · · · · · · · · · · · · · · · ·	
3.1.	CFSI's Expenditures	17
3.2.	Expenditures by Program	18
3.3.	Cost per Student Day per Program	. 19
3.4.	Other DFAIT Training Expenditures	20
3.5.	CFSI's Vote-Netted Revenue	20
3.6.	Cost of Cancellations/No Shows/Incomplete	21
4. Evaluation	on	
4.1.	DFAIT Learning Survey Results	23
4.2.	Level One Course Evaluation Results by Program	25
4.3.	Level Two Course Evaluation	26
4.4.	Level Three Course Evaluation Results	. 26
4.5.	Level Four Program Evaluation Results	27
4.6.	Audit of Official Languages Training	28
5. Annex	• •	
5.1.	Training by Bureau	29
5.2.	Training by Mission	32
5.3.	Training by Employee Classification	37

Note: Training data has been extracted from PeopleSoft using various tools including Business Intelligence (BI) while the number of employees has been provided by HRP. Figures from previous years have been updated. A new feature in PeopleSoft allows training to be credited to the employee's appropriate division instead of the division where the employee is located when the status of "complete" is entered in the system.