Order Paper Questions

1.	1968-69			1969-70	1970-71	1971-72
	Not available for Departr	nent	\$	5,311.01	\$ 2,688.02	\$ 116,987.21
2.	Year	Name of Firm	Amount		Purpose	
	1968–69 to 1969–70 1970–71	Details not available	As above 9,716.16 107,271.05	Details not available Produce TV clips on Canadian Standard Size program. Assistance regarding Competition Bill.		
3.	1972–73	Lawrence Marshall Productions	4,775.68	Production of an audio visual presentation for Departmental use.		
		Vickers & Benson Ltd	54,010.92		ne department in preparation programs.	paration and develop-

UNEMPLOYMENT INSURANCE COMMISSION ADMINISTRATION

Question No. 439-Mr. Alexander:

- 1. Is it the intention of the government to increase the recently announced amount for UIC and, if so (a) for what reason (b) by how much?
- 2. What was the actual cost of administration of UIC for the years 1971 and 1972 and the projected cost for administration for 1973, and if the cost is different for the years 1972 and 1973, for what reason?
- 3. How much money was spent for consultants in every aspect of the Unemployment Insurance Commission Act for the years 1968-1972 inclusive?
- 4. (a) How many computers are used by UIC (b) where are they situated (c) what was the savings predicted (d) how many breakdowns have occurred (e) what extra funds have been spent on the computers since installation?

Hon. Robert K. Andras (Minister of Manpower and Immigration): It has been recently announced that the Commission has set the employee contribution rate for 1973 at one dollar per \$100 of insurable earnings. In addition, it was also announced that the maximum benefit rate would be \$107 for 1973. The Commission is constantly monitoring the premium rate requirement and if a change is necessary, it will be announced at the appropriate time.

2.	1971	1972	1973
	Actual	Actual	Budget
	\$86,098,000	\$119,587,000*	\$145,045,000

*The 1972 figure is not yet finalized as our accounts do not close until the end of February.

The increase in costs between 1972 and 1973 are due to a combination of factors. Escalating costs such as salary increases due to collective bargaining, postal rate increases and accommodation rental costs have affected administrative costs. Increased costs have been incurred in providing improvements in the service to the public through a more personalized approach in dealing with claimants, decentralization of offices, and improvement of the record of employment. Additional costs are also due to increasing the complement of Benefit Control Officers, Insurance Officers and Enquiry Personnel to a level commensurate with the workload.

3. Payments of individual fees totalling \$2,000 or over were: 1968-69, \$120,792; 1969-70, \$41,880; 1970-71, \$328,301; 1971-72, \$285,495; 1 April-31 December 1972, \$68,018.

4. (a) and (b) UIC uses six computers under its direct control, one at each UIC Computer Centre, in Ottawa, Moncton, Montreal, Belleville, Winnipeg and Vancouver. There is also a minicomputer in St. John's, Newfoundland, which serves as the terminal of a telecommunications link connecting that city to the main Atlantic processing site at Moncton. Occasional use is made of external computer facilities for overflow and back up in emergencies. In Winnipeg and Vancouver, commercial facilities with similar Burroughs equipment are used in the same way. In Ottawa, several of the local service bureaus have been used, from time to time, for statistical and developmental work, and for the Canadian Government Annuities System; (c) the original proposal to computerize U.I. payments indicated a savings of \$2,000,000. A special report prepared after implementation concluded that in 1970/71 the Commission would realize a savings of \$1,841,000 based on the 1967/68 manual operation; (d) since January 1, 1971 there have been a total of 75 breakdowns; (e) starting in 1970, increases in workload and major operational changes resulting from the introduction of the new act have caused expansion of the regional facilities. The equipment rentals have increased in the past three years from \$43,923 to \$65,842. per month. In addition a sixth site, in Ottawa, has been added for central statistical purposes and for program development. It was contracted for in May, 1971, at a rental of \$23,325 per month. The present equipment configuration in Ottawa rents at \$25,485.

DEPARTMENT OF ENERGY, MINES AND RESOURCES—BILINGUALISM POLICY

Question No. 466-Mr. Beaudoin:

- 1. Has the Department of Energy, Mines and Resources adopted a definite policy on bilingualism?
- 2. What number and total percentage of that department's employees are (a) English unilingual (b) French unilingual (c) bilingual?
- 3. In 1960, 1962, 1964, 1966, 1968 and 1970, what was the number and total percentage of employees of the same department who were (a) English unilingual (b) French unilingual (c) bilingual?
- 4. By year since 1960, what was the total budget allocated for the development of bilingualism in that department?

Mr. John M. Reid (Parliamentary Secretary to President of the Privy Council): I am informed by the Treasury Board Secretariat and the Department of Energy, Mines and Resources as follows: 1. Departments' policy on Bilingualism is based on the requirements of the Official Languages Act, the Public Service Employment Act, the